### DONALDSON FILTRATION SERVICES

## **MONITOR SERVICE PLAN**

Enabled by iCue™ Connected Technology



#### Peace of Mind with Expert Remote Monitoring

Get real-time monitoring and insights through iCue™ Technology, backed by Donaldson's team of experts. When an alarm is triggered, we notify your staff, provide key data, and offer troubleshooting. This proactive support helps you resolve issues quickly and maintain consistent performance across your operations.

#### What's Included:

#### **Setup and Onboarding**

- iCue Connected Filtration Technology™ + Installation
- · Onboarding session

#### **Monitoring and Maintenance**

- · Personalized Dashboard
- · Remote monitoring performed by Donaldson Staff.
- Maintenance alerts & automated data recording and notifications.

#### **Remote Expert Support**

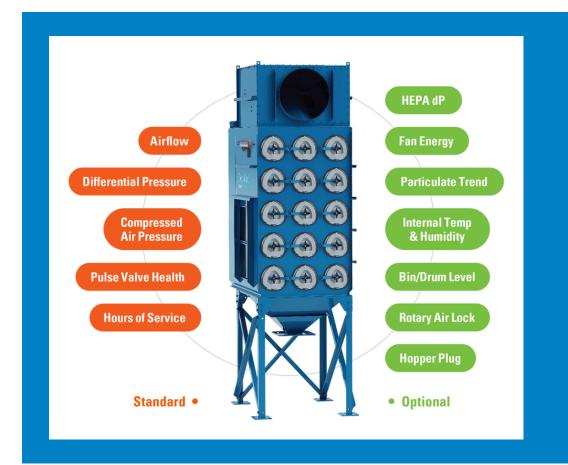
Live Troubleshooting & Diagnostics from Donaldson's team of experts

Additional requirements, regulations, or costs may apply depending on the installation site or ATEX classification.

Please contact your Donaldson representative for more information.



# Smart Services Enabled by Technology



Donaldson's iCue™
Connected Filtration
Technology helps you save
time, resources, and money
by remotely monitoring
your dust collector's
performance. It provides
real-time alerts to both your
team and Donaldson
experts, enabling proactive
maintenance and
minimizing downtime.

With a Donaldson Service Plan, our specialists monitor your system and respond quickly guiding your team through troubleshooting or dispatching certified technicians when on-site support is needed.

The Service Plans includes the standard monitoring sensors. Sensors listed under optional monitoring are not included but can be purchased separately.



donaldson.com/service Donaldson Company, Inc. Minneapolis, MN, USA

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