



Engine Aftermarket

Product Claim Worksheet

Distributor/Dealer Information		Product User Information	
Company Name		Company Name	
Contact Person		Contact Person	
Address		Address	
City / State / Postal Code		City / State / Postal Code	
Primary Phone		Primary Phone	
Email Address		Email Address	

Return Quantity	
Donaldson Part Number	
Date Code on Product	
Filter Miles / Km / Hours	

Incident Date	
Detailed Description of Incident:	

For Product Not Installed

1. This worksheet is not required. Contact Donaldson Technical Inside Sales at 800-374-1374 or eafminsidesales@donaldson.com.

For Installed Product

1. Complete this Product Claim Worksheet.
2. Email this form and any invoices, pictures, reports, or other supporting documents to eafminsidesales@donaldson.com.
3. Donaldson will send a return authorization.
4. Return the product to Donaldson.
5. Donaldson Field Service will make contact within 3–5 business days of receiving the product.
6. Donaldson will investigate the claim.
7. Claim decision will be communicated.

Damage to engine or equipment?	<input type="checkbox"/> YES	<input type="checkbox"/> NO
Has the equipment been repaired?	<input type="checkbox"/> YES	<input type="checkbox"/> NO
Donaldson product available for return?	<input type="checkbox"/> YES	<input type="checkbox"/> NO

Equipment Make		Engine Make	
Equipment Model		Engine Model	
Equipment Serial No.		Engine Serial No.	
Equipment Year		Equipment Miles / Km / Hours	