

DONALDSON WARRANTY ON YOUR REPLACEMENT FILTERS

You can always choose top-quality Donaldson filters designed specifically for your engines and equipment, and as long as you change the filters according to the engine manufacturer’s recommendations Donaldson filters will not void your engine manufacturer’s warranty.

Donaldson Engine Aftermarket Warranty

1. Warranty against failure due to defects in materials and workmanship for the period specified under Terms and Conditions for the particular product.
2. Warranty covers replacing the failed product, including transportation charges, only. If the Donaldson product failure is the sole and direct cause of damage to the equipment on which the product was properly installed, Donaldson will reimburse reasonable costs to restore the equipment to the condition it was in immediately before the failure.
3. Warranty does not cover failure due to misapplication, misuse, abuse, neglect, rust through and corrosion (mufflers), improper service practices or non-Donaldson approved modifications. Engine and equipment manufacturers’ warranties remain in effect when Donaldson products are used.
4. Donaldson must be notified as soon as reasonably possible but no later than 7 days when the customer becomes fully aware of the warranty claims. Donaldson, at its discretion, will either physically visit the site where the alleged failure has been found or, request that all parts, Donaldson and other relevant parts, be shipped prepaid to its General Office, in care of the Product Lab or as otherwise specified.

Terms & Conditions

Warranty coverage begins at the date of installation to the original end-user, and expires after the indicated period or kilometres, whichever occurs first.

Warranty Length by Product

Filtration Products	Warranty Period
Air Cleaner Housing and Accessories	1 year
Liquid Filter Assemblies and Accessories	1 year
Air and Liquid Filters	Maximum 1 year

