

March 30, 2020

Re: Reopening Donaldson Distribution Center

Dear Valued Customer,

We are writing to advise you that Donaldson Company has reopened our distribution center in Rensselaer, Indiana.

On Thursday, March 26, an employee reported a positive diagnosis of COVID-19. Our chief concerns have been with the individual diagnosed and the continued health and safety of our other employees.

Out of an abundance of caution, the building was closed Thursday and Friday and it received deep cleaning and sanitization. Operations are resuming today, Monday, March 30. We did continue to take orders throughout the temporary closure and expect to recover to standard lead times as quickly as possible.

As Donaldson navigates these extraordinary times, our priorities remain centered on 1) the safety and health of our employees; 2) fulfilling our customer order commitments; and 3) playing our part in reducing transmission of the virus.

Thank you for your understanding and being our valued customer. We are committed to supporting you and doing our part to mitigate the impact this action and any potential future measures will have.

Stay safe and healthy,



Tod Carpenter
Chairman, President & CEO
Donaldson Company