

March 26, 2020

Re: Temporary Closure of Donaldson Distribution Center

Dear Valued Customer,

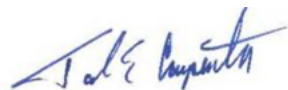
We are writing to advise you that Donaldson Company is temporarily suspending our distribution center operations in Rensselaer, Indiana. Earlier today (March 26), an employee at our Rensselaer site reported a positive diagnosis of COVID-19. Our other Donaldson U.S. operations remain open.

Our chief concerns are with the individual diagnosed and the continued health and safety of our other employees. The building was closed Thursday out of an abundance of caution to receive deep cleaning and sanitization. We continue to take orders throughout the temporary closure, and anticipate resuming operations on Monday, March 30, recovering to standard lead times over the subsequent days.

As Donaldson navigates these extraordinary times, our priorities remain centered on 1) the safety and health of our employees; 2) fulfilling our customer order commitments; and 3) playing our part in reducing transmission of the virus.

Thank you for your cooperation and being our valued customer. We are committed to supporting you and doing our part to mitigate the impact this action and any potential future measures will have.

Stay safe and healthy,



Tod Carpenter
Chairman, President & CEO
Donaldson Company